

How to get online for free in Southend

This information sheet explains where and when you can access free IT equipment and free Wi-Fi in the Southend area.



The SECH Hub



The Digital Housing Hub (DHH) project operates from the Hub offering free access to computers and support from volunteers to help more people develop the digital skills and confidence to get online. The help extends to assistance on how to use mobile phone, tablets and PC's. Support and guidance can be given on a whole range of digital issues that you may be facing.

The DHH is open at the Hub on Mondays, Tuesdays, Wednesdays Thursdays, and Fridays from 10.00am – 4.00pm for help, advice and computer support.

Number: 01702 611199 Email: info@hubproject.co.uk

Victoria Hub

Victoria shopping centre, 324-325 Chartwell Square, Southend-on-Sea, Essex, SS2 5SP

Learning how to use computers and getting online, setting up emails, looking for work on the internet and putting together CVs. This will be every Monday, Tuesday, Wednesday Thursday between 10:00am and 4:00pm.

Please Note: The Victoria Hub will close between 12am-1pm Monday, Tuesdays, Wednesdays and Thursdays and Fridays.

Shoeburyness Hub

Friars Baptist Church, Eagle Way, Southend-on-Sea, Shoeburyness, SS3 9RJ

Learning how to use computers and getting online, setting up emails, looking for work on the internet and putting together CVs. This will be every Tuesday Wednesday between 10:00am and 4:00pm.



Westcliff Hub

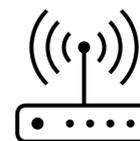
649 London Road, Westcliff-on-Sea SS0 9PD, UK

Learning how to use computers and getting online, setting up emails, looking for work on the internet and putting together CVs. This will be every Tuesday between 10:00am and 1:00pm.

Local Services

The Forum, Elmer Square, Elmer Ave, Southend-on-Sea SS1 1NE

Libraries are slowly reopening, so at the moment only the computers at the Forum are available, this includes one hour free use, and these have to be booked by phoning the number below. The opening hours are 10am – 4pm and a mask must be worn. There is a one way system and sanitising procedures in place. All computers (including those for children) are on the first floor and a lift is available.



Number: 01702 534117

Job Centre Plus

Southend Jobcentre, Dencora Court, Tylers Ave, Southend-on-Sea SS1 2AP

The Job Centre currently have reduced computer access service to their customers that will need to be pre booked with us in advance same day / next day (we don't book beyond that).

There are two computers available for 1 hour maximum slots

Computer 1 is available to be booked: 10am 12 noon and 2pm

Computer 2 is available to be booked: 11am 1pm and 3pm

The hour after each booking is for sanitizing the areas.

Number: 01702 575724

#SouthendFreeWiFi

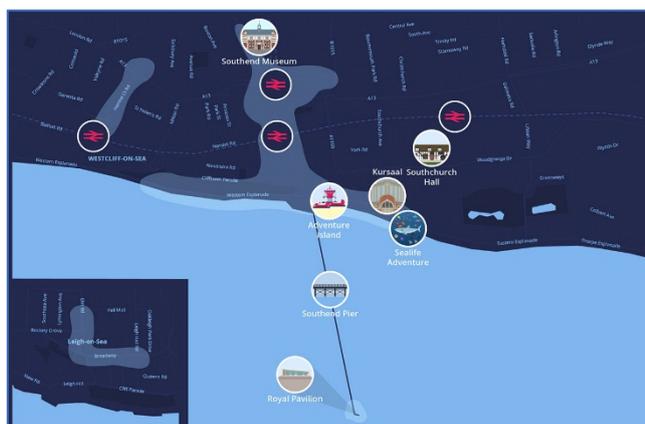
This service is an outdoor, free WiFi service across Southend town centre, central seafront, Hamlet Court Road and Leigh Broadway – providing residents and visitors to these areas with access to fast, efficient internet connectivity. You'll need to register to use the service, in order to register, you will need to provide either:

a valid email address and a few simple details to enhance your experience (i.e. name, gender, age range);or

your Facebook log-in details (email address and password)

For more information and a larger map please visit their website:

<http://www.southendfreewifi.com/>



Other free services available:

Learn My Way

Learn My Way offers free information and guidance on how to use digital services like the internet and email, from basic things such as using online GP services to more advanced uses like online banking:

<https://www.learnmyway.com/subjects>



Wi-Fi Map

See where there are free Wi-Fi spots in the local area with a Wi-Fi map:

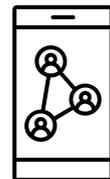
<https://www.wifimap.io/4796-southend-on-sea-free-wifi>

Wavelength

Wavelength can provide free IT equipment to people dealing with loneliness. You will need to be referred by a professional or associate that has known you for a while (e.g social worker, neighbour, a voluntary organisation that supports you). Find out more on their website: <https://wavelength.org.uk/>

Free Wi-Fi with BT

BT will offer “those who are most in need” access to these hotspots via a “voucher-code system,” which will provide kids with the ability to access the internet on up to 3 devices at a time, for six months (until December). As this is only intended for education, BT’s vouchers will only allow access with comprehensive content filtering and is for children up to 16 or 24 if they are a care leaver.



Every voucher comes with content filtering, and one voucher can be used on up to three devices at once. Vouchers will work until the end of December 2020.

To check that you are able to access BT Hotspot coverage please click use the following link

<https://www.btwifi.com/find/>

More information on eligibility can be found here: <https://get-help-with-tech.education.gov.uk/about-bt-wifi>

There a limited number of vouchers available, to apply please email Workskills on: workskills@Southend.gov.uk