

Role specific duties to form part of the Recovery Worker Job Description

PHE Hospital In-Reach Worker

Purpose of the role:

As a Hospital In-Reach worker, you will develop strong partnerships and joint working within the hospital, community health services and beyond, to actively improve services, seek to reduce hospital admissions and improve health and well-being outcomes for people with a history of rough sleeping.

The role of the Hospital In-Reach Worker is to engage with complex service users, who are engaged in a cycle of hospital admission and rough sleeping due to a number of unmet needs. The In-Reach Worker will look to address immediate housing needs, working with partners within health services and the wider community.

You will work in a trauma informed way and in collaboration with service users and relevant partners in order to promote and empower social integration.

The role requires flexibility and will include unsociable hours (shift work – earlys and lates)

1	Role-specific responsibilities
1.1	Hold a small caseload of service users who are known to the Street Outreach Service. The Hospital In-Reach Worker will oversee the housing needs of those individuals known to the service, providing comprehensive assessments and coordinating the resettlement plan from hospital by liaising with relevant agencies.
1.2	The post holder will be the navigator for these interventions, and advocate on behalf of the service user.
1.3	Carry out comprehensive service user assessments, including mapping of community resources and develop individual action plans that clearly identify how achieving each goal will enable progression in addressing homelessness/substance use and re/integrating into the community.
1.4	Participate with follow up support for those service users recently discharged/self-discharged who have returned to rough sleeping.
1.5	To work closely with Hospital Security to engage with those individuals rough sleeping, begging and causing related anti-social behaviour around the hospital sites.
1.6	Work as part of a team to identify people who have a history of rough sleeping, Accident and Emergency attendance, and hospital admission
2	Person Specification Essential / Desirable

2.1	Knowledge of effective intervention to address and reduce repeat hospital admissions with people who are rough sleeping.	E
2.2	Experience of working positively with healthcare partnerships.	D
2.3	Experience of working in a healthcare environment.	D
2.4	An understanding of the processes of the local hospital trust and other healthcare providers.	D

The above is an outline of the post holder's duties and responsibilities. It is not intended as an exhaustive list and may change from time to time in order to meet the changing needs of CGL.

			Authors		
	<i>Version number</i>	<i>Date</i>	Initial s	Initial s	Year